1. **Call**

|  |  |  |
| --- | --- | --- |
|  | **Exotel** | **Twilio** |
| **Incoming** | Feasible for India | Not feasible for India |
| **Outgoing** | Feasible for India, but not in trial account | Feasible |

1. **SMS**

|  |  |  |
| --- | --- | --- |
|  | **Exotel** | **Twilio** |
| **Incoming** | Feasible for India | Not feasible for India |
| **Outgoing** | Feasible for India | Feasible |